ELECTIONS

PROGRAM:	PROGRAM ELEMENT:
Voter Registration Services	

PROGRAM MISSION:
To register new voters, maintain the accuracy and currency of the official registry, validate petition signatures, respond to requests for information and listings from candidates and citizens, and administer the absentee voting process

COMMUNITY OUTCOMES SUPPORTED:
• Encourage and facilitate the democratic process
• Ensure the integrity of the electoral process
• Provide responsive government

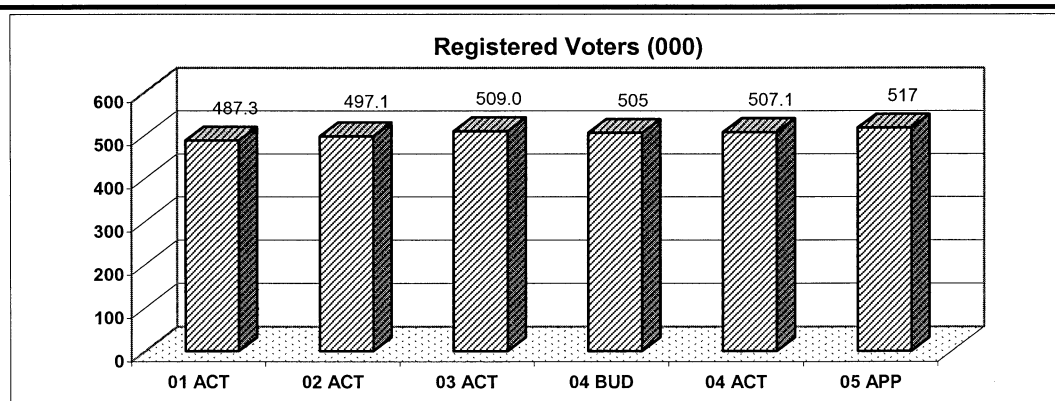| PROGRAM MEASURES	FY01 ACTUAL	FY02 ACTUAL	FY03 ACTUAL	FY04 BUDGET	FY04 ACTUAL	FY05 APPROVED
Outcomes/Results:						
Registered voters (000)	487.3	497.1	509.0	505	507.1	517
Percentage of eligible voters registered	76.3	76.2	80.0	77.5	87.7	78
Percentage of eligible voters voting in the general election	80.8	[b]NA	62.9	[c]NA	[c]NA	82
Service Quality:						
Percentage of new registrations entered correctly	99.9	99.9	99.9	99.9	99.9	99.9
Percentage of name/address changes made correctly	99.9	99.9	99.9	99.9	99.9	99.9
Percentage of deletions made correctly	99.9	99.9	99.9	99.9	99.9	99.9
Efficiency:						
Cost per registered voter ($)	1.08	0.98	1.96	1.61	1.57	1.61
Cost per transaction ($)[a]	2.33	3.60	3.86	2.51	4.66	4.63
Percentage of registrations from Motor Vehicle Administration and other State agencies	50.0	61.1	40.0	62.0	43.0	62.0
Workload/Outputs:						
Total ballots cast (000)	375	[b]0	450	305	127	380
Absentee ballots processed (000)	37.0	[b]0	19.5	8.0	6.3	40.0
New registrations (000)	45.0	26.8	30.0	11.1	36.6	26.0
Total transactions processed (000)[a]	226	135	258	324	171	180
Inputs:						
Expenditures ($000)	526.8	486.0	996.0	812.7	796.0	833.8
Workyears	10.7	15.7	21.1	12.0	12.0	12.0

Notes:
[a]Total transactions include new registrations, name changes, address changes, affiliation changes, deletions, inactivations, reactivations, confirmation mailings sent, replies received, petition signatures verified, continuous registration, and absentee ballot requests processed.
[b]There were no elections in FY02.
[c]There was no general election in FY04.

EXPLANATION:
Voter registration continues to increase and is expected to reach 517,000 by FY05. A majority of the recent registrations have come through the State Motor Vehicle Administration (in conjunction with driver's license transactions) and other State agencies.

Registered Voters (000)

PROGRAM PARTNERS IN SUPPORT OF OUTCOMES: Maryland Motor Vehicle Administration, Maryland State Board of Elections, Montgomery County Department of Health and Human Services.

MAJOR RELATED PLANS AND GUIDELINES: the Constitution of the United States, the Constitution of the State of Maryland, Registration and Election Laws of Maryland, the Code of Maryland, the Code and Charter of Montgomery County, other policies and procedures issued by the State Board of Elections and the Montgomery County Board of Elections.